



APPROPRIATE WORKPLACE BEHAVIOUR POLICY

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1. Purpose

- 1.1 The aim of this Appropriate Workplace Behaviour Policy for employees is to set out the standards of conduct expected of all our employees and to provide further information for both those employed by the Trust and our non- school based staff. This Policy should be read in conjunction with the Trust Disciplinary Policy and the Teachers' Standards and the statutory guidance for Keeping Children Safe in Education.
- 1.2 This Policy should make it clear to employees the expectations the Trust has of them. Employees should also note that this policy is not exhaustive in defining acceptable and unacceptable standards of conduct and employees must use common sense in adhering to the underpinning principles. If any employee is ever unsure what the expectations are in any given circumstance they should speak to their line manager.

2. Scope

- 2.1 The Policy applies to all employees regardless of length of service including those in their probationary period.
- 2.2 The policy also applies to all non-school staff, contractors and agency workers and self-employed contractors although, unlike employees, breaches of the policy will not be managed through the Trust Disciplinary procedure.
- 2.3 As recognisable figures in the local community the behaviour and conduct of Trust employees outside of work can impact on their employment and therefore, inappropriate behaviour and conduct outside work may be treated as a disciplinary matter under the Trust Disciplinary Policy if it is considered that it is relevant to the employee's employment.
- 2.4 This policy does not form part of your employment contract and the Trust may update it at any time in consultation with Trade Unions.

3. Safeguarding and promoting the welfare of children

- 3.1 All employees are responsible for safeguarding children and promoting their welfare.

This means that employees are required to take action to protect children and young people from maltreatment, and prevent the impairment of a child's health and development.
- 3.2 All employees must be aware of the signs of abuse and neglect and know what action to take if any signs of abuse and neglect are identified.
- 3.3 To do this employees must have fully read and understood our child protection/ safeguarding / any other associated policies, be aware of the Trust systems and processes for keeping children safe and must follow the guidance in these policies at all times.
- 3.4 All employees must cooperate with colleagues and with external agencies where necessary.

4. Duty of care

4.1 Employees must:

- Understand the responsibilities, which are part of their employment or role, and be aware that sanctions will be applied if these provisions are breached
- Always act, and be seen to act, in our pupils/students' best interests
- Avoid any conduct or behaviour which would lead any reasonable person to question their motivation and/or intentions
- Take responsibility for their own actions and behaviour.

5. Health & Safety

5.1 All employees must ensure that they:

- Familiarise themselves with the Trust Health and Safety policies.
- Read and understand the Trust Health and Safety Policies.
- Comply with the Trust Health and Safety Regulations and use any safety equipment and protective clothing which is supplied to you by the Trust.
- Comply with any hygiene requirements.
- Comply with any accident reporting requirements.
- Never act in a way which might cause risk or damage to any other members of the Trust community or visitors.
- Inform their line manager of any paid work undertaken elsewhere.

6. Honesty and personal integrity

6.1 All employees are expected to demonstrate consistently high standards of both personal and professional conduct and behaviour.

6.2 The following statements define the behaviour and attitudes, which set the required standard for conduct and behaviour within the Trust.

6.3 All employees must uphold public trust and maintain high standards of ethics and behaviour, within and outside school, by:

- Treating our pupils/students and colleagues with dignity, building relationships rooted in mutual respect, and at all times observing proper boundaries appropriate to their professional position
- Having regard for the need to safeguard pupils/students' well-being, in accordance with statutory provisions
- Showing tolerance of and respect for the rights of others
- Not undermining fundamental British values, including democracy, the rule of law, individual liberty and mutual respect, and tolerance of those with different faiths and beliefs
- Ensuring that personal beliefs are not expressed in ways which exploit a pupil/students' vulnerability or might lead them to break the law.

6.4 Employees must have proper and professional regard for the ethos, policies and practices of Reach South Academy Trust and maintain high standards in their own attendance and punctuality.

- 6.5 Employees must maintain high standards of honesty and integrity in their work.
- 6.6 This includes the handling and claiming of money and the use of Trust's property and facilities.

7. Tackling discrimination

- 7.1 Employees are required to understand the types of discrimination and bullying that students and colleagues may be subject too.
- 7.2 Employees must not ignore any form of discrimination. This includes inappropriate jokes and banter.
- 7.3 Employees must positively promote equality and diversity and inclusion at all times.

8. Professional boundaries and relationships

- 8.1 Employees at Reach South Academy Trust are in a position of trust in relation to our students, which means that the relationship between a member of staff and a student is not one of equals.
- 8.2 Employees must ensure that they avoid behaviour, which might be misinterpreted by others. This includes any type of communication that they may have with students.
- 8.3 Employees must not make sexual remarks to any student or discuss their own sexual relationships with, or in the presence of students.
- 8.4 Employees must not discuss a student's sexual relationships in inappropriate settings or contexts. Any sexual behaviour by an employee towards any pupil/student is unacceptable and illegal.
- 8.5 Employees must ensure that professional boundaries are maintained at all times. This means that employees should not show favouritism to any student and should not allow students to engage in any type of behaviour that could be seen to be inappropriate. Students are not employees' friends and should not be treated as such.
- 8.6 Employees should be aware that it is not uncommon for pupils/students to become strongly attracted to an employee or to develop an infatuation. If any employee becomes aware of an infatuation they should discuss it with their line manager **immediately** so that they can receive support on the most appropriate way to manage the situation.
- 8.7 For employees who are in a relationship with a colleague, parent or carer, or any other person associated with Trust, we expect that they identify this to their Headteacher/Deputy Headteacher/Director or HR Business Partner and ensure that this does not create a conflict of interest or affect their professional judgement or responsibilities in any way.

9. Confidentiality and protection of data

- 9.1 In the event that an employee has access to confidential information about a pupil/students, colleagues or other matters relating to the Trust.

- 9.2 This could include personal and sensitive data, for example information about a student's home life. Employees should never use this information to their own personal advantage, or to humiliate, intimidate or embarrass others.
- 9.3 Employees should never disclose this information unless this is in the proper circumstances and with the proper authority.
- 9.4 If an employee is ever in doubt about what information can or cannot be disclosed they should speak to their line manager or HR Business Partner.
- 9.5 We will comply with the requirements of Data Protection Legislation (being (i) unless and until the GDPR is no longer directly applicable in the UK, the General Data Protection Regulation ((EU) 2016/679) and any national implementing laws, regulations and secondary legislation, as amended or updated from time to time, in the UK and then (ii) any successor legislation to the GDPR or the Data Protection Act 1998). Employees are expected to comply with the Trust's systems as set out in our Data Protection Policy.
- 9.6 If any employee becomes aware that data is at risk of compromise or loss, or has been compromised or lost they must report it immediately to the Data Protection Officer, in order **(where applicable)** for relevant breaches to be reported to the Information Commissioners Office within 72 hours.
- 9.7 Employees must ensure that they have read and understood all of our policies that relate to data including our Trust IT policies.

10. Physical contact with pupils/students

- 10.1 There are occasions when it is entirely appropriate and proper for employees to have physical contact with pupils/students.
- 10.2 Employees must ensure that they only do so in ways that are appropriate to their professional role and in response to the student's needs at the time. This should be of limited duration and appropriate to the age, stage of development, gender and background of the pupil/student. Employees should always be able to explain why they have made physical contact with a student.
- 10.3 There may also be occasions where a pupil/student is in distress and needs comfort and reassurance which may include age-appropriate physical contact. If an employee is in this position then they should consider the way in which they offer comfort, ensuring that it is not open to misinterpretation and is always reported to their line manager.
- 10.4 Employees may legally physically intervene with students to prevent them from committing a crime, injuring themselves or others, or causing damage to property. Physical force should never be used as a form of punishment.
- 10.5 Sexual contact, including grooming patterns of behaviour, with students is unlawful and unacceptable in all circumstances.

11. Social contact with pupils/students

- 11.1 Employees should not establish or seek to establish social contact, via any channels (including social media), with pupils/students for the purposes of securing a friendship or to pursue or strengthen a relationship.
- 11.2 Employees should only use their equipment provided by work for communicating electronically with students.
- 11.3 Employees should not be using their personal devices to contact students. If there are any exceptional circumstances in which an employee has had to provide their personal contact details, including phone numbers, email address etc., to any student then they should report this to their line manager. Employees should use school equipment such as landlines and mobiles.
- 11.4 The Trust advice to our employees are not to connect to students or parents via social media or other communication channels unless this is for professional purposes and that the employee can demonstrate that this is the case.
- 11.5 The Trust is part of a community and we recognise that, as members of the community, employees will come into contact with students outside of our academies. We expect our employees to use their professional judgement in such situations and to report to their line manager any contact that they have had with a student, outside of school, that they are concerned about or that could be misinterpreted by others.
- 11.6 Employees should read and refer to the Trust Social Media Policy for further information and guidance.

12. Working one to one with pupils/students

- 12.1 There will be times where an employee is working one to one with a pupil/student and this is acceptable.
- 12.2 Employees need to understand that this means that they may be more vulnerable to allegations being made against them. Therefore it is important that employees:
 - Avoid meeting on a one to one basis in secluded areas of the school/Trust property
 - Ensure that the door to the room is open or that there is visual access into the room
 - Inform a colleague or line manager of the meeting, preferably beforehand
 - Reports to their line manager if the pupil/student becomes distressed or angry

13. Dress and appearance

- 13.1 Trust employees are role models to our pupils/students and how they present themselves is important. Our expectation is that our employees are decently, appropriately and professionally dressed in work at all times. We do not permit the wearing of clothes that are revealing, allow underwear to be seen, have offensive logos or writing, or are ripped or torn at any times.
- 13.2 If an employee is unsure whether any item of clothing is inappropriate then they should not wear it to work.
- 13.3 Employees can always speak to their line manager if they are unsure.

13.4 Where we identify that an employee is wearing clothing that we do not find acceptable they will be informed.

14. Gifts and hospitality

14.1 For many of our employees there will be a limited opportunity to accept gifts and hospitality, but all employees must be aware that it is not acceptable for employees to accept bribes. Therefore please ensure that you have read the Trusts Small Gifts and Hospitality Policy. If an employee is ever unsure, then the best course of action is to politely decline the offer.

14.2 Employees should not give gifts to pupils/students unless this is part of a recognised practice at your specific Academy. It is recognised that it is normal practice in schools for staff to give end of term/year gifts to the pupils in their class. Where the gift is small and all pupils are treated consistently this is considered acceptable.

15. Keeping within the law

15.1 Employees are expected to operate within the law. Unlawful or criminal behaviour, at work or outside work, may lead to disciplinary action, including dismissal, being taken. However, being investigated by the police, receiving a caution or being charged will not automatically mean that an employee's employment is at risk.

15.2 Employees must ensure that they:

- Uphold the law at work
- Never commit a crime away from work which could damage public confidence in them or the Trust, or which may make them unsuitable for the work they do

This includes, for example:

- Submitting false or fraudulent claims to public bodies (for example, income support, housing or other benefit claims)
- Breaching copyright on computer software or published documents
- Sexual offences which will render them unfit to work with children or vulnerable adults
- Crimes of dishonesty which render them unfit to hold a position of trust

15.3 The CEO, Headteacher/Director will then need to consider whether this charge or conviction may damage public confidence in the Trust or may make the employee unsuitable to carry out their duties.

16. Conduct outside of work and at work related functions

16.1 Unlike some other forms of employment, working at our Trust means that an employee's conduct outside of work could have an impact on their role.

16.2 Employee's must not engage in conduct outside work which could seriously damage the reputation and standing of the Trust or the employee's own reputation or the reputation of other members of the Trust community.

- 16.3 In particular, where a member of staff is a Trade Union representative they must respect and maintain the confidentiality of information they are given access to where the disclosure may seriously harm the functioning of, or may be prejudicial to, the employer's business interests and reputation. The disclosure of information for collective bargaining purposes is covered by the ACAS Code of practice on that topic.
- 16.4 Employees should be aware that any conduct that we become aware of that could impact on their role within the academy or affect the academy's reputation will be addressed under our disciplinary procedure.
- 16.4 We therefore expect employees to make us aware immediately of any such situations that have happened outside of the academy.
- 16.5 Employees are required to demonstrate responsible behaviour at work-related functions and work-related social events that take place outside normal work hours and to act in a way that will not have a detrimental effect on our reputation.

17. Review of policy

- 17.1 This Appropriate Workplace Behaviour Policy is reviewed and amended as required by Reach South Academy Trust.
- 17.2 We will monitor the application and outcomes of this Policy to ensure it is working effectively.

POLICY HISTORY

Policy Date	Summary of change	Contact	Implementation Date	Review Date
May/June 2020	Trade Union consultation	All Recognised Trade Unions	N/A	N/A
June 2020	New policy implemented	HR	June 2020	September 2023